

Automation Platform (TAP)

Easy, efficient workflow automation for transforming government operations



TAP is a Cloud-based solution that empowers government and civil administrations to quickly automate any mundane process. So they can focus on governance, not wrestling with workflows.

Using simple drag-and-drop tools, TAP users automate repetitive manual and paper-based workflows, allow approvals and agreements to be securely completed online, organize tasks and activities, auto-generate content, and much more. Benefitting employees and constituents alike.

TAP also integrates seamlessly with your existing system

Platform Features

Workflow Automation

- No coding, no development necessary
- Cloud-based, cross-browser, cross-platform
- Accessible from any device, anytime
- Drag-and-drop UI for designing forms and workflows
- Can build simple or complex logic
- Custom notifications
- Custom form styles
- Integrates any data source

Document Management

- Build dynamic document templates
- Auto-generate documents
- Manage document clauses with content sources
- Document integration with workflow logic
- Online redlining
- Version control
- Centralized document and contract repository

Multiple Integration Points

- Integrates with major software applications
- Configure custom integrations with point-and-click
- Advanced REST API
- Built-in eSign integrations

Security

- Industry-leading certifications
- HIPAA
- SOC2
- PCI
- PII
- ISO27001

“ TAP empowers us to quickly streamline and automate business processes that are complex, repetitive, or time consuming. Adobe Sign reduces the time it takes to get a document signed. Together, the possibilities are endless. ”

Yuka Tzavaras, Senior Manager,
Legal Operations, Electronic Arts.

Platform Benefits

Immediate ROI

Cloud-based TAP provides immediate access to the entire set of tools needed for workflow automation and process transformation.

Lower TCO

Reduce total costs through managed services, no infrastructure requirements, risk reduction and predictable pricing.

Ease of Use

Design and publish workflows for any business process; no coding, IT or developer involvement necessary.

Centralization

Global access to centralized documents, workflow statuses, and analytics.

Reusable Apps

Turn your processes into reusable apps for use across multiple functions and departments.

Flexibility & Scalability

Respond fast to changing needs with an agile methodology enabling iterative design and implementation.

Renowned Customer Service

Work with a dedicated account manager who understands your business objectives and how TAP can fit your operations ecosystem.

Better Compliance

Track and monitor every transaction across every workflow, with audit trails that live forever.

Reporting & Analytics

Access reports in a variety of formats, providing visibility and transparency across your whole organization.

A Centralized Automation Platform



Forms as a Service

Convert your internal and externally facing forms to simple HTML5 forms, accessible on any device at any time.



Workflow as a Service

Behind every form is a process, and we accelerate those. Stakeholder collaboration, custom notification and branching logic are part of both simple and complex workflows.



Software as a Service

A true, self-service SaaS solution that enables your teams to design and implement any business process.

- Automates any workflow/process
- HTML online forms.
- Can be launched in in days, not months.
- Drag-and-drop UI, no coding required
- Accommodates any level of complexity
- Easily integrates with existing software and data
- If/then branching workflow logic
- Custom notifications
- Allows approvals of any kind
- Roles-based access configuration
- Meets industry-leading security protocols
- Fully compliant with government standards

Example Solutions



Travel Requests

Controlled travel requests and authorizations.



Time Cards

Automated time card management.



Personnel Action Request

Simple end-user request forms and approvals.



Procurement Requests

Automated procurement requests, approvals and authorizations.



Employment Application

Automated employment application processes.



Stationary Request

Controlled standardized stationery requests.

